

EAST CORNWALL ENGAGEMENT PLAN 2014

ST.AUSTELL & ST.BLAZEY ENGAGEMENT PLAN			
	Activity	ST AUSTELL	ST BLAZEY
	What is your demographic?	St Austell has the largest population of any town in Cornwall, which is predominantly white British with a number of villages in close proximity. There is an emerging population from Eastern European Countries seeking employment in large factories, situated on the outskirts of the town.	St Blazey has a population of about 5,000 people, 97% of which are British born. It has several large social housing estates of families; however the average age of the area is over 40.
1.0	Face to Face		
1.1	Have Your Say Meetings	<p>Regular meetings are held in public forums usually in partnership with the local housing providers.</p> <p>Close relationships with local schools and local retail outlets.</p> <p>Weekly liaison with St Austell BID (Business Improvement District) promoting activities in the town centre.</p> <p>Regular 'Door Knocking' exercises accompanied by the Council and Fire Service.</p> <p>Regular attendance of Parish Council Meetings</p>	<p>Quarterly meetings are held at Alexander Hall where the town council sits. These public meetings are held in partnership with the town council, county council and social housing landlord.</p> <p>Monthly meetings are also held with the town council and recently a business improvement committee has been created.</p> <p>Community action days are held in conjunction with Ocean Housing and partner agencies.</p> <p>Police surgery held every week.</p>
1.2	Front Office	Open 0900 – 1800 Tuesday to Friday (closed between 1400-1500 hours) Saturday 0900 – 1400	No front office facilities at St Blazey, however a weekly

		Sunday closed	police surgery is available
2.0	Website		
2.1	D&C Website	Team details are accessible on the Devon and Cornwall Website	Details on Devon and Cornwall website
3.0	Social Media		
3.1	Twitter	None	None
3.2	Facebook	None	St Blazey police Facebook account is constantly updated with information for the area as well as being used to appeal for information following crime
4.0	Media- Publications All contact with the media should be recorded on the Media Contact Register: Media Contact Register	Weekly contact is maintained with the two local Newspapers, Cornish Guardian and St Austell Voice.	Regular <i>ad hoc</i> contact with the Cornish Guardian and St Austell Voice newspapers, as well as regular updates on the facebook account
5.0	Media- TV & Radio All contact with the media should be recorded on the Media Contact Register: Media Contact Register	Regular spot with St Austell Bay FM Radio	Ad hoc information sharing

6.0	Crime Prevention Events/ Awareness Days	Events arranged as required by Neighbourhood staff influenced by intelligence and community issues raised. Usually in partnership with the council/partner agencies.	Events arranged as required. Often aimed at the elderly population living in warden controlled social housing areas together with Ocean Housing and the Community Warden
7.0	Educational Establishments (young people)		
7.1	Primary Schools	Regular visits to schools with interaction with staff and pupils. YIO Jay Dorman heavily involved with schools in the district.	Regular contact with Biscovey Infant and Junior Schools also Tywardreath School
7.2	Secondary Schools	As above	None in the area. However most students attend Fowey River Academy and a good rapport is in evidence
7.3	College/ HE	Large college in St Austell which is regularly patrolled on foot by PC and PCSO actively involved with college staff in crime prevention.	None
7.4	University	None	None
7.5	Safer Schools Partnerships	YIO has regular contact with all local schools paying particular attention to safeguarding issues. Regular seasonal activities are also catered for i.e. Halloween / Guy Fawkes etc	Regular visits and TAC. Meetings attended by neighbourhood team as well as fete and events held during the school year.
7.6	Secure Accommodation	None	None
8.0	Young People 10-24 yrs	Regular attendance to community fun days, run in	Community sporting events including tag rugby, football

		partnership with local council.	and beach sports days attended by PCSO's
8.1	Youth Clubs/ Sport	PCSOs attend the local youth club and have dialogue with event staff.	Local youth club visited regularly
8.2	Community Centres	Community Centre visited by Town PC	Burrows centre attended by PCSO's
8.3	Police Cadets	Large Cadet contingent run by PS Ward and supported by Neighbourhood team during local events e.g. Carnival	None
9.0	BME Groups	A growing mix of Polish and other Eastern Europeans seeking employment in the local factories. A large Portuguese community prevalent on a local traveller site.	None
9.1	Travellers	Significant traveller settlement on the outskirts of the town that despite subject to ongoing criminal investigations have a good relationship with local PCSO.	None
10.0	Language Schools	One small language school based in the town.	None
11.0	Religious Groups	A number of Religious groups prevalent in the area with a large meeting places for the Plymouth Bretheren. Contact made as and when required.	None
12.0	Hard to reach groups	Farming community have regular contact with PSCO Harris and tend to use him as the point of contact.	None

12.1	Homeless	There are a number of schemes present in the St Austell area which provide assisted and supported accommodation. These businesses have weekly contact with the NBM.	Not often an issue locally but will link with St Austell housing team if required
12.2	Vulnerable persons	As above.	High population of elderly residents. PCSO attends coffee mornings and other events. Residents committee locally organises regular trips for the elderly often together with neighbourhood team
13.0	Retail/ Commerce	NBMs and PCSOs have a very close working relationship with town retailers and the management company that has responsibility for White River Place. Op Nutmeg is regularly run to combat retail crime in the town. Regular contact with CCTV and Security Staff.	St Blazey has very limited retail area. One supermarket and several small shops. All have regular constructive visits.
13.1	Private Security Personnel	Regular contact with retail premises security staff, door staff and local pubs and clubs. Street Pastors also visited.	None on a regular basis in St Blazey. Local door staff companies have good working relationships with police
13.2	Licensing	On licensed premises are visited regularly by NBM accompanied by Licensing Officer.	Active and very well run pub watch with every on licence and off licence in attendance
14.0	Community Intelligence (eg promoting Crimestoppers)	Intel gathered on a daily basis by NBM PCSO and regularly promotes crime stoppers. This goes in hand with Face to Face contact and engagement with partner agencies.	All interaction with the public and business promoting crime stoppers

15.0	Partnership Contacts	Broad range of contacts have been established of which some are spoken to on a daily basis including various departments from the Council, Parish Councils, Various Housing Providers, Supported Living Providers, Adult Social Care, Children's dept Social Services, Mental health Teams, Job Centre, Addaction, Boswyns rehab centre	County council, town council, parish council, Par Community Association, St Blaise Community Watch, Ocean Housing, Devon and Cornwall Housing, Hands Together Residents Association, Par St Blaise pub watch, Par flood watch, St Blaise community Warden, Social Services (adult and child) mental health team, Addaction, local Doctor surgeries, Par Carnival Committee all have contact and meetings attended
15.1	KIN (Key Individuals Network)		Steve Williams – Ocean Housing Amos Putt – Town council Sarah Ceasar – pub watch Charles Richards – flood watch Steve Ellis – ASB coordinator
16.0	Councillors	Regular contact with Councillors across the parishes.	Monthly meetings and other events.
17.0	Community Messaging	Community Messaging used when required	Community messaging and Facebook used regularly
18.0	Community Watches	Neighbourhood Watch Coordinator based next to the Neighbourhood Team and PCSO actively promote the scheme.	Used when needed. PCSO actively encourage neighbourhood watch schemes
19.0	Community Groups/ Residents Associations	Visited during the course of duties and when required.	Minimum of monthly visits or contact

19.1	Parish Councils, notice boards and newsletters.	Utilised when required.	Regular contact and exchange of information when able
20.0	Organised events:	The team will attend most organised events when resourcing permits	We endeavour to attend all organised events

NEWQUAY & ST COLUMB MAJOR ENGAGEMENT PLAN

NEWQUAY & ST COLUMB MAJOR ENGAGEMENT PLAN			
	Activity	NEWQUAY	ST COLUMB MAJOR
	What is your demographic?	Newquay is a seaside town on the north coast of Cornwall with a resident population of approximately 20,000. A number of new housing and business developments are underway and planned, raising the residual population to an anticipated 40, 00 by 2030. The resident population is predominantly white British with several villages in close proximity to the south. Tourism is the main industry in the town, and sees the population increase by approximately five fold in the busy summer months. Like many places in Cornwall there is a small but growing Eastern European community in the town.	St Columb Major is situated approximately six miles to the south east of Newquay and has a population of around 5,000 people. The vast majority of inhabitants are white British of Cornish heritage.
1.0	Face to Face		
1.1	Have Your Say Meetings	No "Have Your Say" meetings are undertaken as this is now very much council-led. NHTs engage	Monthly meetings are held with the town council, attended by the NBM.

		<p>with Safer Cornwall Partnership through Newquay Safe. NHTs assist Safer Cornwall Partnership with conducting Have Your Say surveys every year.</p> <p>Regular Residents Association meetings are held in each beat area, attended by NBM and PCSOs.</p> <p>Newquay Safe Partnership meetings are held once a month in the winter and every Monday morning in the summer period. The monthly meetings include the chairs of Residents Association groups and town councillors representing residents of the town.</p> <p>Newquay Town Council meetings are held once a month and attended by the Sector Inspector or NTL.</p> <p>Community Network meetings are attended by whichever NBM is working on the evening it is held.</p>	<p>Community action days are held in conjunction with Ocean Housing and partner agencies.</p> <p>Police surgeries are held regularly in St Columb Major and Indian Queens and are advertised on the Neighbourhood Website in advance.</p> <p>Residents Association meetings are held monthly and attended by the NBM or PCSO in St Mawgan, St Columb Major and Indian Queens.</p>
1.2	Front Office	<p>Open 0900 – 1800 Tuesday to Friday (closed between 1400-1500 hours) Saturday 0900 – 1400 Sunday closed</p> <p>The Enquiry Office closes permanently from the end October 2014.</p>	<p>No front office facilities at St Columb, albeit members of the public can call-in at the station to speak to officers, using the doorbell.</p>
2.0	Website		

2.1	D&C Website	Team details are accessible on the Devon and Cornwall Website	Details on Devon and Cornwall website
3.0	Social Media		
3.1	Twitter	<p>Sector Inspector Dave Meredith has an account which is used and updated daily. This account has over 2000 followers</p> <p>Newquay NHT have an account (NewquayPoliceTeam) which all members of the NHT can update. This account is updated daily.</p> <p>NBM for Treloggan and Mayfield has a police account which he updates daily.</p> <p>Several PCSOs have police accounts which they update regularly.</p>	None
3.2	Facebook	<p>Newquay@devonandcornwall.pnn.police.uk is the username for Newquay NHT's Facebook account.</p> <p>This is monitored and updated regularly.</p>	
4.0	Media- Publications All contact with the media should be recorded on the	<p>Every Sunday a weekly email is sent to The Cornish Guardian and Newquay Voice newspapers.</p> <p>This contains the week's police press releases</p>	As per Newquay.

	<p>Media Contact Register:</p> <p>Media Contact Register</p>	<p>regarding crimes, incidents of significance, good news stories and initiatives.</p> <p>Every week a member of the NHT writes an article on behalf of the NHT for publication in these papers. The article is a weekly feature called “On the Beat” and outlines what officers have been working on, any issues of concern, information and messages to the public etc.</p>	
5.0	<p>Media- TV & Radio</p> <p>All contact with the media should be recorded on the Media Contact Register:</p> <p>Media Contact Register</p>	<p>Inspector Meredith has a good working relationship with Radio Cornwall and has undertaken a number of radio interviews on local policing topics.</p>	<p>Covered by Sector Inspector as opposite.</p>
6.0	<p>Crime Prevention Events/ Awareness Days</p>	<p>Events arranged as required by Neighbourhood staff influenced by intelligence and community issues raised.</p> <p>Usually in partnership with the council/partner agencies.</p>	<p>Events arranged as required. Partnership working exists with the Fire Service who hold Fire Awareness events and Blue light days for young people. Local officers often become involved from a police perspective.</p>
7.0	<p>Educational Establishments (young people)</p>		
7.1	<p>Primary Schools</p>	<p>NBMs trying to set up monthly “inclusion” meetings with schools, but as yet the schools have not agreed to this.</p>	<p>NBM and PCSOs have strong working relations with local Primary Schools on their patches, particularly St Columb Major, Indian Queens and Summercourt.</p>

		<p>NBMs and PCSOs regularly interact with School leaders regarding parking, crime prevention, stranger and road awareness etc. They have good working relationships with the schools.</p> <p>NBMs and PCSOs try to attend schools on foot patrols at dropping off and picking up times every day to deter irresponsible parking and provide reassurance</p>	<p>Officers often attend public events at the schools and patrol dropping off and picking up times daily.</p>
7.2	Secondary Schools	<p>There are two Secondary Schools in the Sector – Newquay Tretheras and Treviglas Community College.</p> <p>Tretheras holds a monthly “inclusion” meeting attended by an NBM or PCSO. Matters discussed are crime issues, problem children etc. Strong working relations exist.</p> <p>Local NBMs have good working relations with senior leaders in the school, albeit no monthly inclusion work is undertaken. PCSOs often patrol at dropping off and picking up times to provide reassurance.</p>	<p>None in the area. However most students attend Treviglas Community College, with whom the NBM has strong working relations.</p>
7.3	College/ HE	<p>Cornwall College have a campus at Trenance in the Treloggan and Mayfield beat area, Local NBM and PCSO assist on “Freshers week” and provide ad hoc inputs and workshops when requested by staff.</p>	<p>None</p>

7.4	University	None	None
7.5	Safer Schools Partnerships	YIO has regular contact with all local schools paying particular attention to safeguarding issues. Regular seasonal activities are also catered for i.e. Halloween / Guy Fawkes etc	Meetings attended by neighbourhood team as well as fete and events held during the school year.
7.6	Secure Accommodation	None	None
8.0	Young People 10-24 yrs	Regular attendance to community fun days, run in partnership with local council.	Community sporting events including tag rugby, football and beach sports days attended by PCSO's
8.1	Youth Clubs/ Sport	The main Youth Club is situated in Chester Road and is patrolled by PCSOs during the evenings it operates. PCSOs and NBMs have strong working relationships with staff and are well known to local youths due to their regular patrols. Other youth groups including Mayfield are patrolled during their hours of operation and PCSOs patrol the area and assist with inputs / events upon request.	Local youth clubs in St Columb Major, Indian Queens visited regularly.
8.2	Community Centres	Community Centres in Mount Wise, Chapel Hill, St Columb Minor, Crantock, regularly visited by NBMs and PCSOs.	The Columba Centre in St Columb, Village Halls in Indian Queens, Summercourt, St Mawgan and Fraddon regularly visited by NBM and PCSOs.
8.3	Police Cadets	Large Cadet contingent run by PC Thompson and supported by Neighbourhood team during local events e.g. Carnival	None

9.0	BME Groups	A growing mix of Polish and other Eastern Europeans work in the fast food industry and local factories. A large influx of Eastern Europeans visit the town in the spring working as farm labourers and move on after the picking season.	None
9.1	Travellers	No settlements in the town.	None
10.0	Language Schools	None	None
11.0	Religious Groups	<p>Predominantly Christian groups and places of worship in the town. A number of Church groups run “soup kitchens” and provide numerous services for the homeless community in the town.</p> <p>NHT have good working relationships with these groups.</p> <p>Insp. Meredith has links with Dor Kemmyn Multi Faith group and the local Muslim community</p>	Local reverends in St Columb, St Mawgan and Indian Queens are well known to local officers and visit them on an ad hoc basis, as and when assistance is required, for events and festivals etc.
12.0	Hard to reach groups	<p>Newquay Homeless Action Group meets bi-monthly and attended by NTL and Town PCSOs. Regular attendance at soup kitchens and engagement with homeless individuals and support groups in the town centre.</p> <p>Good working relationships and protocols exist between NHT and the Migrant Workers PCSO, local accommodation providers and Gang Masters to support the Eastern European agricultural</p>	Large Farm Watch Scheme in operation and very actively managed by PCSO Parry.

		labourers each spring.	
12.1	Homeless	Newquay Homeless Action Group meets bi-monthly. NTL and Town Centre PCSOs attend each meeting and work with partners to improve the quality of life for homeless individuals.	None.
12.2	Vulnerable persons	Positive working relations between NHT and Adult and Child Safeguarding teams and mental Health Teams exist. Do not meet regularly, but work closely on a need-by-need basis to manage individual cases. PCSO Williams regularly attends all care homes in the sector. PCSO Clatworthy assists at care homes each Christmas time.	Positive working relations between NHT and Adult and Child Safeguarding teams and mental Health Teams exist. Do not meet regularly, but work closely on a need-by-need basis to manage individual cases.
13.0	Retail/ Commerce	Town Centre PCSOs have a very close working relationship with town retailers. They effectively run the town's "Shopwatch" scheme, meeting with them twice yearly and visiting shops on a daily basis. Good "Shopwatch" radio system in place. Protocols in existence for sharing images of active thieves.	NBM and PCSOs regularly visit local shops and speak to staff. No formal meeting structure or scheme in place.
13.1	Private Security Personnel	Regular contact with retail premises security staff, door staff and local pubs and clubs. Street Pastors also visited.	None required.

13.2	Licensing	<p>Lots of engagement activity under taken on a regular basis.</p> <p>Newquay has a vibrant ENTE with numerous pubs and clubs, some of which stay open until 0430.</p> <p>Newquay has an active “Pubwatch” scheme which is relatively new (having taken over from the ailing Newquay Association of licensed Premises). This is chaired by the manager of The Cribbar public house.</p> <p>The group consists of licensees from all of the major pubs and clubs in the town centre and some of the hotels. The group meets once a month and attended by the NTL and Sue Edwards (police licensing) and Cornwall Council’s Licensing officer.</p> <p>The group have a “banned-from-one-banned-from-all” policy and protocols in place for nominating individuals, issuing bans and sharing images of banned individuals between members.</p> <p>A Code of Conduct is in the process of being established.</p> <p>All Newquay Officers regularly interact with Licensees and doorstaff due to the demands of the ENTE. Licensing Visits are undertaken as directed by the Sector Inspector.</p>	<p>Small number of pubs catering for locals. NBM and PCSOs engage when required.</p>
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14.0	Community Intelligence (eg promoting Crimestoppers)	Intel gathered on a daily basis by NBM PCSO and regularly promotes crime stoppers. This goes in hand with Face to Face contact and engagement with partner agencies.	All interaction with the public and business promoting crime stoppers
15.0	Partnership Contacts	<p>Broad range of contacts have been established of which some are spoken to on a daily basis including various departments from the Council, Parish Councils, Various Housing Providers, Supported Living Providers, Adult Social Care, Children’s dept Social Services, Mental health Teams, Job Centre, Addaction, RAF St Mawgan, Newquay Hospital</p> <p>Newquay Safe Partnership consists of over 80 county-wide partners who meet monthly in the winter and weekly in the summer. Huge amounts of partnership work has been undertaken to reduce risk, harm and vulnerability in Newquay since coming into being in 2009. The Partnership continues to develop existing projects as well as looking for new initiatives.</p>	County council, town council, parish council, Farmwatch, Ocean Housing, Devon and Cornwall Housing, Social Services (adult and child) mental health team, Addaction, local Doctor surgeries, Carnival Committees, Church groups, CFRS, Primary Schools all have contact and meetings attended
15.1	KIN (Key Individuals Network)	<p>Stonham Housing – Ron Smith</p> <p>Various residents Associations</p> <p>RNLI Divisional Base (Trellogan Ind Estate)</p> <p>Primary and Secondary Schools,</p>	<p>Ocean Housing</p> <p>Town council</p> <p>ASB coordinator</p> <p>EHO</p>

		<p>St Petrocs</p> <p>Youth Centres</p> <p>Young Persons centre (Mount Wise)</p> <p>Newquay Hospital</p> <p>Ocean housing</p> <p>Chapter one housing</p> <p>Devon and Cornwall Housing</p> <p>United reform Church</p> <p>Soup kitchens</p> <p>Newquay Safe</p> <p>Surf Action</p> <p>RAF St Mawgan</p> <p>CFRS,</p> <p>Newquay Ambulance Station</p>	<p>Adult / Child Safeguarding</p> <p>Safer Cornwall Partnership</p> <p>Local primary Schools</p>
16.0	Councillors	<p>Monthly Town Council meetings every month.</p> <p>Parish Councils attended monthly.</p>	<p>Monthly meetings and other events.</p>
17.0	Community Messaging	<p>Community Messaging used when required</p>	<p>Community messaging and Facebook used regularly</p>

18.0	Community Watches	<p>Neighbourhood Watch Coordinator based next to the Neighbourhood Team</p> <p>Surf Watch run by PC Alex Allen</p> <p>Business Watch run by PC Steve Johnson</p> <p>Shop Watch run by town centre PCSOs</p> <p>Pubwatch managed by Sue Edwards and NTL</p> <p>Hotel Watch run by PCSO Whitehall</p>	<p>NHW promoted by local PCSOs.</p> <p>Active Farmwatch run by PCSO Parry.</p>
19.0	Community Groups/ Residents Associations	<p>Numerous Residents Association groups meet monthly and attended by NBM and PCSOs</p> <p>Community groups attended on ad hoc basis when required.</p>	Minimum of monthly visits or contact
19.1	Parish Councils, notice boards and newsletters.	Utilised when required.	Regular contact and exchange of information when able
20.0	Organised events:	<p>There are simply too many events to list here. Every week in the summer Newquay holds at least one event, sometime several.</p> <p>The NTL is heavily involved in the planning and resourcing of these events, the majority of which are resourced by officers and PCSOs from the NHT.</p>	NBM and PCSOs attend many local events, including local carnivals, fetes, steam rallies, sporting events (half marathons etc), numerous marches and parades etc

21.0	Street Net	<p>This is an ongoing project to sign up every residential street in the town to the Street Net scheme.</p> <p>The scheme is a means of engaging with local residents via email. Houses are formed into schemes of which each has a leader and a deputy. NHTs send out news and messages to scheme leaders on a daily basis. The leaders in turn disseminate these messages to scheme members at the click of a button and information travels back into the NHT via the scheme leader.</p> <p>Around a dozen schemes are currently live and work well underway to create schemes covering the entire town.</p> <p>This will be a long-term ongoing project. NBMs and PCSOs heavily involved in recruiting volunteers in streets to help set up live schemes.</p> <p>Nearly 50% of the residential streets in Newquay are in the process of joining Street Net. The project has received massive support from residents who are already engaged with it.</p>	None at present.
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WADEBRIDGE AREA ENGAGEMENT PLAN

	Activity	WADEBRIDGE TOWN & EGLOSHAYLE	PADSTOW & ST MERRYIN
	What is your demographic?	<p>Wadebridge Town and Egloshayle is made up, almost entirely, of white British residents of mature age and there is a large elderly population. The area is very much rural with Farmland bordering the town on all sides. The town is divided by the Camel Estuary and on the North Eastern side is Egloshayle and the South West is the Wadebridge Town Centre. On the outskirts on the town, to the west is the Royal Cornwall Showground. The A39 arterial route, also known as the 'Atlantic Highway' passes the town to the north from east to west. The town centre is made up of a mixture of medium and smaller shops including a Co-Op, Spar and Lidl food markets. There are 4 main public houses within the town and two others on the outskirts. A Tesco supermarket is situated on the Western side of the town, near the showground. The local Post Office is situated within 'Martins', a large newsagent. Other shops include surf wear, shoe shops, Fishing tackle, Bakers, Estate Agents and Jewellers. To the west is the small hamlet of Edmonton, which is located on the northern side of the A39. While there are some holiday homes in the area, the majority of houses are full time residences.</p>	<p>The area is made up of many towns and villages. The main residential/ commercial areas are :Padstow, St Issey, St Eval, St Ervan. St Merryn, Trevone, Harlyn, Penrose and Rumford.</p> <p>Large rural areas surrounded by coast line, fields, beaches and rocky outcrops. The River Camel segregates Padstow from Rock and meanders towards Wadebridge producing a natural border between East (Rock) and West (Padstow)) Neighbourhoods. The main town is Padstow itself houses around 4,000 residents, However during the summer months it is estimated that over 100,000 people visit Padstow.</p> <p>Camel Trail use is estimated to be over 100,000 annually.</p> <p>All towns and villages are predominantly white British with tens of migrant/itinerant workers working on farms, holiday parks, bed providers (hotels/B&B's), commercial shops and marine/fishing related employment. Mixed ages but predominantly elderly in rural areas & younger people are more central. Housing is predominantly private with several hundred homes (about 40%) coming under the social housing umbrella. Building by both sectors is one of the fastest and most productive in the county and the numbers of dwellings is estimated to double between 2010 and</p>

		<p>Population swells over the summer months and the town is popular due to being near the coast and on the route of the 'Camel Trail'. A very popular cycle and walking trail which is on the old railway line that, historically, connected Bodmin to Padstow and passes straight through Wadebridge Town Centre. There are 3 Cycle hire business located within 100yds of the trail start, towards Padstow.</p>	<p>2020.</p> <p>There is a disproportionate number of second homes in the area, which are vulnerable to crime when not occupied. There is some animosity with regards to secondary homes from the local community who claim this causes house prices to rise and locals cannot afford to live in their home town.</p> <p>The RAF has dwellings, office buildings and staff living in the area.</p> <p>St Merryn has an airfield and a security sensitive radio listening station.</p>
1.0	Face to Face		
1.1	Have Your Say Meetings	<p>Meetings are predominantly based on a specific need. As the NBM and PCSO for the town regularly attend community and parish council meetings. Should a specific problem arise then a meeting is usually arranged, alternatively a door knock or letter drop is carried out.</p> <p>Boy Racers – Eddystone Road. A problem was recently identified whereby youths with their cars were gathering at the site of a car repair garage. This created a level of ASB for the local residents due to noise from exhausts, wheelspins and the like. A message was placed on the Wadebridge Police Facebook page and PCSO Pete Soby conducted a letter drop and door knock, to gather</p>	<p>Local Officers & PCSO's adapt to specific problems or intelligence on their areas & advertise forthcoming PACT and Police surgeries via the website, various media (social media and telecommunications) and local newsletters.</p> <p>PCSO's and NBM engage in all parish council meetings (issue reports or attend in person) to update the community with regards to crime/ASB in their areas and to develop a partnership approach to policing their community. Also PCSO's and NBM attend at meeting as per below.</p> <p>Padstow/Trevone-monthly (town planning monthly) and annual public meeting</p> <p>St Issey/ Little Petherick- Monthly and annual public</p>

		<p>intelligence and information for later use in tackling the problem.</p> <p>Wadebridge Police also regularly attend other meetings to give presentations.</p> <p>One such example is where the Wadebridge Town PCSO – Pete Soby (30008) was invited to give a presentation to the Wadebridge Rotary club, on the history and role of the PCSO. He also regularly attends the Town Hall and speaks with the council staff. As they are responsible for all parks and gardens in Wadebridge and any ASB trends are usually identified and reported back and then, ultimately, disseminated through to PCSO Soby.</p> <p>Project Pegasus – PCSO Pete Soby attends Hustyn’s spa resort, located in St Breock to the south of the main town. Hustyn’s has a registered helicopter landing pad on its site. This is done on a monthly basis and reported back to the South West Counter Terrorism Intelligence Unit.</p> <p>Town and Parish Council meetings – Both the NBM and PCSO attend the regular Parish and town council meetings. Information on crime trends / statistics are passed and there are often members of the public in attendance who pose questions for Police to answer. The Parish councils which come under the Wadebridge Town are as follows:-</p>	<p>meeting</p> <p>St Merryn- Monthly and annual public meeting</p> <p>St Ervan- Bi- monthly and annual public meeting</p> <p>St Eval- Monthly and annual public meeting</p> <p>PATAG- Padstow And Trevone Action Group. Commerce and business group meetings -3 monthly.</p> <p>Harbour Commisioners- Pact meetings, Health and Safety meetings – monthly but can be arranged for immediate attention if required- Disorder/ASB, Welfare concern.</p> <p>Op Pegasus- weekly visits to airfields and monthly Kraken updates.</p> <p>Also high interest terrorist targets (St Eval Radio masts) perimeter patrol daily when in the area.</p> <p>Op OAST-Harbour and coastal monitoring and educating local population with regards to vulnerability of ports/ landing with regards to crime and terrorism.</p> <p>Monthly Kraken updates.</p> <p>Pubwatch- 22 members meet bi-monthly to discuss licensing issues, crime and ASB issues. Encourage a partnership approach to crime and ASB.(regularly requested to assist in missing person search’s and community crime enqs). Weekly visits to premises and visible patrols on evenings.</p> <p>Shopwatch-40 members. Regular Shopwatch updates via email. (Regularly requested to assist in missing person search’s and community crime enqs). Daily visit to shops and visible patrols.</p> <p>Farmwatch- Regular contact with members via</p>
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		<p>Wadebridge Town Council Egloshayle Parish Council St Breock Parish Council</p> <p>Multi agency visits to residential properties are also carried out, by the NBM and PCSO when ASB is reported in specific areas. This has been hugely successful in gaining intelligence and resolving issues.</p>	<p>community messaging Speedwatch- Twice a year projects with schools to highlight road safety and dangers of speeding to local children. Also engage with drivers using vehicles in the area to educate re dangers of excessive speed and standards of driving. Regular active Speedwatch projects in areas identified as having vehicle related problems. High profile policing and reflective follow up to relevant drivers. Coastguard- Coastwatch. Regular contact and bi lateral assistance with missing/wanted persons, suspect packages etc found on beaches. Bodies/remains found and/or assistance to recover bodies/ordnance on beaches/coastal areas. Marinewatch- mostly undertaken by the Marine Crime Unit but NBM conducts random patrols with Harbour Commission staff.</p> <p>Coffee Morning and Community meetings. Each parish has at least one per week. This is an excellent way of engaging with the elderly/vulnerable community members who have limited or no access to modern communications media. Padstow, Trevone, St Merryn, St Eval.</p> <p>Youth Club meetings- Padstow, St Merryn, St Issey and St Eval all have some form of youth/ child group which are attended a by officers at their request.</p> <p>Regular monthly multi-agency meetings with housing, DWP, Environmental health and council members,</p>
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			<p>enforcement office, Ocean Housing, Devon and Cornwall/Penwith housing, Guinness Trust and Cornwall rural housing</p> <p>Community action days with Fire, Housing and Environmental health in all areas.</p> <p>Surgeries held in local supermarkets in all Parishes linked with crime initiatives and crime prevention in all areas.</p>
1.2	Front Office	No Front Office at Wadebridge. This was closed several years ago and public attendance is signposted to the new Operational Hub at Bodmin, where there are Police Enquiry Officers however, we regularly deal with callers to the station and a large amount of time is taken up by both PCSO and NBM dealing with enquiries and registering lost and found property.	No Front Office at Wadebridge. This was closed several years ago and public attendance is signposted to the new Operational Hub at Bodmin, where there are Police Enquiry Officers however, we regularly deal with callers to the station and a large amount of time is taken up by both PCSO and NBM dealing with enquiries and registering lost and found property.
2.0	Website		
2.1	D&C Website	There are a couple of officers at Wadebridge who have access to update the Neighbourhood Policing website for the Wadebridge Area. This is periodically checked and updated as the need arises.	Both NBM and PCSO's contact details/photograph are on the web site.
			Forth coming events are updated and advertised on site.
3.0	Social Media		The team has thousands followers on our facebook site and often reach several thousand people when sharing information.

			<p>The local Police Team keep their details up to date with local information including joint forthcoming events with other agencies, good work and problems solving that has been completed in conjunction with Highways, Environmental Health, Safer North Devon, Parish Councils & Social Services</p> <p>All local officers have their contact details and photo on display and a list of community priorities and have your say opportunities in local community buildings and businesses.</p> <p>Police Website updated regularly with local news and information.</p> <p>Local newspapers Cornish Guardian, North Cornwall Advertiser and West Morning News regularly updated with crimes and investigation requests.</p> <p>Messages placed on Facebook to assist in highlighting crime and ASB issues. Facebook monitored for information/ intel re crime and ASB.</p> <p>Local news letter's regularly contain messages from local officers updating community on crime patterns etc.</p> <p>Social Media (as mentioned) via Police Facebook page managed by PCSO Sobyte but used by both PCSO and NBM to promote our engagements, intelligence gathering, crime prevention tool and advising of current issues within our Parishes.</p>
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3.1	Twitter	There is no Twitter account for the Wadebridge area.	
3.2	Facebook	We have over a thousand followers on the Wadebridge Police Facebook page and often reach several thousand people when sharing information relating to crime. The page is managed by PCSO Sobyte but used by both PCSO and NBM to promote our engagements, intelligence gathering, crime prevention tool and advising of current issues within our Parishes.	
4.0	<p>Media- Publications</p> <p>All contact with the media should be recorded on the Media Contact Register:</p> <p>Media Contact Register</p>	The Cornish Guardian – Press releases are sent, via email, to Cornwall and Devon Media, who publish the Cornish Guardian. We have a good working relationship with this newspaper and have regular contact with the local reporters.	
5.0	<p>Media- TV & Radio</p> <p>All contact with the media should be recorded on the Media Contact Register:</p> <p>Media Contact Register</p>	<p>BBC Radio Cornwall Heart BBC Spotlight ITV Westcountry</p> <p>These are the main broadcasting entities which we could have contact with but are advised to make contact with them via the force Press Office.</p>	

6.0	<p>Crime Prevention Events/ Awareness Days</p>	<p>NBM's and PCSO's work jointly across the whole sector in schemes including School Speedwatch. These are active in many areas within the sector. Other events are arranged as required and are influenced by intelligence. For example, there was a recent spate of winter fuel thefts, in the more remote locations. A leaflet drop was carried out by the neighbourhood team, for their areas, for 'target hardening' purposes.</p> <p>At the Royal Cornwall Show, each year, the neighbourhood team is in attendance and patrol the showground for the duration of the show. Over the 3 days the officers come into contact with several thousand visitors and local residents alike and are always on hand and happy to engage.</p> <p>Community action days in conjunction with Fire and Ambulance, giving out crime prevention leaflets and speaking with homeowners/tenants about security etc.</p> <p>Operation restitution is aimed at vehicle crime prevention in isolated beauty spots and beach car parks throughout the parishes via leaflet distribution in an attempt to stop people leaving valuables on display in their vehicles.</p> <p>Visits to shops and neighbourhood watch co-ordinators on a seasonal basis (bonfire night and Halloween) Putting up posters and advising against</p>	<p>Seasonal events take place including- Property/bicycle marking, Metal thefts, Winter fuel thefts, vehicle security, Surf board/suit security, Burglary, Bicycle thefts, Hot dogs, etc).</p> <p>Police surgeries are arranged as required by Neighbourhood staff, influenced by intelligence or performance.</p> <p>Ongoing 'Watch' projects promote crime prevention and visits by PCSO's, NBM's, DFRS, Trading Standards & Crime Prevention Officer offering advice & awareness of any ongoing issues.</p> <p>Community Speed watch, developing Speed watch with Police volunteers.</p> <p>PCSO's arrange visits to area's identified as vulnerable or in need of specific help and arrange for relevant partners to be present ie- Fire Brigade, Council Authority, Housing, Environmental Health, crime prevention officers, etc.</p> <p>PCSO's and NBM regularly deliver letters identifying recent crime/ASB in the area or letters requesting help via NHW.</p> <p>Attend carnivals/fetes/fun days in all our parishes giving out crime prevention leaflets and advice.</p> <p>Operation restitution (vehicle crime prevention in isolated beauty spots and beach car parks throughout the parishes via leaflet distribution in an attempt to stop people leaving valuables on display in their vehicles. Target areas have been established and 'target</p>
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		<p>the sale of eggs, flour and fireworks to minors. Both NBM and PCSO offering our services at fetes, fairs etc to go out to properties and do home security surveys, especially in areas known to be targeted by burglars and isolated vulnerable people and properties.</p>	<p>hardening' strategies have been implemented. Community action days in conjunction with fire and ambulance giving out crime prevention leaflets and speaking with homeowners/tenants about security etc. Operation restitution (vehicle crime prevention in isolated beauty spots and beach car parks throughout the parishes via leaflet distribution in an attempt to stop people leaving valuables on display in their vehicles. Community action days in conjunction with fire and ambulance giving out crime prevention leaflets and speaking with homeowners/tenants about security etc. Community action days in conjunction with fire and ambulance giving out crime prevention leaflets and speaking with homeowners/tenants about security etc. Operation restitution (vehicle crime prevention in isolated beauty spots and beach car parks throughout the parishes via leaflet distribution in an attempt to stop people leaving valuables on display in their vehicles. Regular visits to all our caravan and camping sites distributing crime packs and putting up crime prevention posters. Regular visits to all our caravan and camping sites distributing crime packs and putting up crime prevention posters.</p> <p>Regular visits to all our caravan and camping sites</p>
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			<p>distributing crime packs and putting up crime prevention posters.</p> <p>Visits to holiday letting establishments, areas of known burglary hot spots and key holders for second home owners in to promote security and give crime prevention advice as these properties are often targeted and TV's etc stolen.</p> <p>Mediation between neighbours has been arranged on many occasions with a very good success rate.</p> <p>The use of the Restorative Justice Disposal has been implemented when the NBM has identified that this is appropriate. This has also led to amicable outcomes that has prevented further crime and ASB.</p> <p>There are number of well known celebrities in the area who have received harassment. PCSO's and NBM regularly patrol around their premises to give support and reassurance.</p>
7.0	Educational Establishments (young people)		
7.1	Primary Schools	<p>The Wadebridge Town patch has 2 primary schools. Regular contact is made with these schools and recently presentations have been conducted by the YIO PC Dave Thompson and PCSO Pete Soby on Internet Safety. School Speedwatch is also carried out and this actively involves the children in road safety around their school. All PCSO's at Wadebridge have also been actively involved in the annual TAG Rugby</p>	<p>Padstow St Issey St Merryn Trevisker (St Eval)</p> <p>Regular communication/liaising with school head teacher. Annual attendance at open day with police and other emergency services.</p> <p>Annual attendance at each school to promote Police Open Day. Local PCSO and NBM attend at the schools</p>

		<p>tournament, held at the Wadebridge camels Rugby ground.</p> <p>Arranging 999 days, working with fire, ambulance and coastguard giving children of all age groups from nursery to year 6 a real understanding of the different emergency services and how they can help and when to ring 999.</p> <p>PCSO Pete Soby has also been working closely with the Head Teacher at St Breock Primary School with regards to traffic / parking issues around the school, during the start and finish times of the school day. Suggestions made by PCSO Soby, and implemented by the Head Teacher has greatly reduced the traffic problems, eased the flow of traffic and greatly increased the safety of children at the school.</p>	<p>and give talks (developed with school head teacher to relate to current curriculum) to engage with and break down barriers with local children.(bullying, social media safety, street safety etc).</p> <p>Regular night time patrols to ensure school security.</p> <p>Morning and evening patrols to address parking/ driving standard issues at busy school times.</p> <p>PCSO's and NBM arrange and take part in local schools Tag Rugby tournament to encourage inter -school friendship/ respect and forge links with Police and see human side of the Police.</p> <p>NBM attends/ arranges CAF and other interactive framework/intervention meetings with regards to local vulnerable families.</p> <p>PCSO's and NBM attend at Padstow school with local celebrity chefs to encourage community spirit ie cooking/eating with the pupils and answering questions in a very relaxed environment.</p> <p>Health and safety days whereby the PCSO's and NBM spends time with the pupils in a pre arranged activity (fishing trip/ cycle/ boat ride and throughout the activity H and S issues are identified and discussed and problem solving plans implemented.</p> <p>--</p> <p>Young people interaction</p> <p>PCSO's and NBM:-</p> <p>Events run where resources and funding permits. LPP in contact with local councillors and will respond to trends or spikes in Crime/ ASB.</p>
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			<p>One to one engagement with relevant youths in the community who are having difficulties in forming adult responsibilities. These youths are educated on the benefits of gaining genuine work related qualifications to help them enter the adult environment. They are offered the chance to apply for a place on Jamie Oliver's chef school where they will gain valuable experience/qualifications allied to Jamie's reputation to aid their social development and future employment. Walk the streets in places of known ASB/crime and interact with the youths. Help the youths develop a 'This is our town' mentality to be proud of their town and encourage them to 'police' their town in order to reduce their negative interactions with the authorities. Arrange Tag Rugby tournament. (as stated previously). PCSO and NBM actively involved in organisation of provision of new £150,000 skate park for the area.</p>
7.2	Secondary Schools	Both the NBM and PCSO regularly visit Wadebridge Secondary School. The purpose of these visits vary from, attending to deal with a specific issue to liaising with the Head Teacher and Pastoral Care to identify potential issues in school.	Not applicable
7.3	College/ HE	Not applicable	Not applicable
7.4	University	Not applicable	Not applicable

7.5	Safer Schools Partnerships	Regular and sustained engagement with the secondary school but no formal Safer School Partnership sign up.	
7.6	Secure Accommodation	There are no properties of this type in the area.	There are no properties of this type in the area.
8.0	Young People 10-24 yrs	The Wadebridge Town Council has secured a piece of land, in the town, and are currently working toward building a ramp park for the local youths. There are a large number of locals who ride either a BMX bike, Skateboard or stunt scooter. Wadebridge Police have been involved from the projects inception and remains to be heavily involved to ensure its success. The park will ensure the youths have somewhere safe, fit for purpose and exciting, to use and prevent ASB as we get many calls regarding youths skateboarding in public places.	
8.1	Youth Clubs/ Sport	There is no active youth clubs in Wadebridge. The Scouting and military cadet units sometimes make requests for visits and we always oblige.	
8.2	Community Centres	There is no specific Community Centre in Wadebridge however, there is the Betjeman Centre which is mainly for the elderly and those with learning difficulties. This is visited regularly by the PCSO and he continues to make regular contact with staff and clients. Wadebridge Library – PCSO Sobyte has a specific Community Engagement plan whereby he has to	

		make regular contact with the Library. This is due to the fact that it has several 'public access' computers and there is a specific requirement to monitor their usage for the prevention domestic extremism.	
8.3	Police Cadets	There is an active unit of Police Cadets at Wadebridge. They are run by PCSO Claire Drennan.	Padstow area does not have an active Cadet club but it does have several residents which are part of the Wadebridge cadets. Several events in the area are attended by the cadets and supervised by the local PCSO's and NBM.
9.0	BME Groups	There are very few people from different cultural backgrounds in Wadebridge. Pawton Farm employs Eastern European workers at their dairy farm at Whitecross. Likewise there are 3 Indian Restaurants and a Chinese Takeaway who employ workers from their native countries. None have had any specific need for any contact with the local Police.	<p>Due to the holiday environment and celebrity links to the area catering and bed providers attract seasonal and itinerant traders and workers. This brings an eclectic and diverse group of people to Padstow. The PCSO's and NBM ensure that they are treated fairly and with respect and are made to feel that the Police can be trusted and contact with the police is made readily available.</p> <p>There are several Asian/Chinese restaurants in the area. The owners and managers are visited frequently to ensure they do not feel isolated or targeted. Several establishments have been visited by immigration officers and have had staff arrested but the frequent none formal visits by local officers have reassured the owners, managers and staff that the police are still approachable, professional and fair.</p>

			<p>East and North European males and females are actively working on farms in Padstow, St Merryn and St Ervan. The farm owners have been contacted and have been 'educated' on how to try to identify people trafficking and abuse as well as illegal migrants. The farm managers understand that these workers may be poorly paid but still have human rights and it is the responsibility of them as employers to respect this and to treat them fairly. They are encouraged to report any known abuse.</p>
9.1	Travellers	<p>Until recently, land at Dunveth, Wadebridge was open access and would often be the site where, on an annual basis, we would have a small number of travellers visit. This land has been recently 'scaped' and those works have now prevented access. We have had 2 caravans recently arrive, in a privately owned field, however they stayed for 2 days and were gone again. Apart from that, there is little or no travellers in the Wadebridge area.</p>	<p>There are no specific regular sites that the travelling fraternity visit but the travellers do visit the area several times per year. If they have done so illegally then the NBM will liaise with the owner and authorities. The police travelling community liaison officer will be part of all interactions with the travelling community members at all stages. NBM will always attend at the site visited by the travellers in order to ensure they are fully involved in any actions that may develop.</p>
10.0	Language Schools	<p>There are none in the Wadebridge Area</p>	<p>There are none in the Wadebridge Area</p>
11.0	Religious Groups	<p>We have the usual Christian denominations in Wadebridge but no others</p>	<p>There are a number of Christian and Catholic churches in the parishes. The NBM liaises with the church minister/ clergy and funeral directors with regards to high profile/tension funerals and other services in order to ensure the safety of the events and those taking part.</p>

			Other religions do not have any established shrines or meetings known to the police. If NBM or PCSO' became aware of any new religious groups forming they would be visited and welcomed into the community.
12.0	Hard to reach groups	<p>The strong farming community are served by the Farm Watch scheme. Both NBM and PCSO visit the farms when required.</p> <p>There are several care homes in the Wadebridge area and these are serviced by PCSO Edser who runs a Residential Care Home support network. PCSO's and PC's attend these meetings regularly. Rotary Club of Wadebridge. PCSO Sobyte has recently attended the Rotary club and given a presentation on the history and role of a PCSO. The Betjeman Centre is a service for the elderly and those with Learning Difficulties PCSO Sobyte makes regular visits to the centre for reassurance purposes.</p> <p>There was a recent 'Blue Light Day' at the Royal Cornwall Showground. This was arranged for those with Learning Difficulties. Bothe PCSO Sobyte and PC Lentern (Wadebridge Town NBM) were present, to engage with those who attended.</p>	<p>PCSO's and NBM works with teams such as ADDACTION, AA and Cornwall Mental Health teams to address issues identified by members of the community. NBM is able to refer clients to each service via their GP or encourage self referral. NBM attends at home visits to ensure the safety of lone workers and develop relationships with the clients.</p> <p>Newquay street Pastor has visited Padstow on request and has had some success in 'educating' youth in the area to the dangers of drug misuse and its links to crime.</p> <p>Farmers- Regular contact is being made by the local PCSO's attending the farms & conducting property marking.</p> <p>Known elderly / disabled residents are visited regularly and neighbours are encouraged to monitor their welfare an given the appropriate advice/contact details for the relevant service provider.</p> <p>NBM and PCSO' have secured appointments from local GP's on behalf of vulnerable people, both local and visitors.</p> <p>The NBM and PCSO have arranged many multiagency</p>

			<p>meetings or visits to vulnerable/hard to reach groups in order to find the most appropriate partner to deal with their relevant issue.</p> <p>NBM and PCSO's have regular meetings with Social Services to monitor hard to reach families and evolve a strategy to assist them to become more inclusive in society.</p>
12.1	Homeless	There is no homeless community in Wadebridge.	<p>St Petrocs offer safe beds for homeless people from the Padstow area. NBM and PCSO's have secured accommodation for the vulnerable individuals especially in inclement weather and found funds from local business's for transport costs.</p> <p>The church minister Father Chris, can provide funds and accommodation at short notice. We have developed relations with Father Chris in order to support him provide a service to vulnerable persons in the area and to assist those identified with contacting the relevant agencies and authorities which can help them.</p> <p>NBM and PCSO' have secured appointments from local GP's on behalf of vulnerable people, both local and visitors.</p> <p>NBM and PCSO's liaise with relevant partner agencies to ensure homeless persons are offered shelter relevant to their needs.9 St Petrocs social services, housing groups, local religious groups and mental health service).</p>
12.2	Vulnerable persons	All areas of the Wadebridge Neighbourhood Team Work closely on a multi agency approach making referrals, attending safeguarding meetings and	Local PCSO's & NBM attend multi agency case conferences involving Police, medical services, mental health services, social services and other support

		<p>liaising with mental health and social services and other support agencies include. Housing and doctors surgeries.</p>	<p>agencies work together to ensure there is effective engagement and support to safeguard the needs of the vulnerable. The Troubled Families programme is a good example of this.</p> <p>Vulnerable persons are identified and action plans are developed via vulnerable Adult referrals and none crime monitoring screens on their workloads. This ensures that the most appropriate partner is involved in the care of the vulnerable person and this is monitored by the NBM until a decision is made that monitoring is no longer necessary.</p> <p>NBM and PCSO' work with local agencies and attend CAF and family meetings as part of a multi agency approach.</p>
13.0	Retail/ Commerce	<p>PCSO Sobyte recently helped set up a 'Shopwatch Radio Scheme' in the Town Centre. This has significantly helped inter-shop communication to warn of suspicious persons and to aid in the locating of lost children and property. PCSO Sobyte also carries a radio when he is on foot patrol in the town.</p> <p>PCSO Sobyte also regularly attends the Wadebridge Chamber of Commerce meetings. He gives crime reports and statistics aimed at the retail community.</p> <p>There is no CCTV system at Wadebridge. There used to be but this was decommissioned a few years ago and has not been replaced.</p>	<p>Padstow is part of "shop watch" and all shops are linked via a simple 'ring round' telephone scheme which was developed by the NBM and PCSO and the watch coordinator. CCTV throughout the town is limited to individual shops and businesses. This greatly assists local businesses and the police to prevent and detect crime.</p> <p>Shopwatch has an email system which the police can use to highlight recent suspects and MO's which may help the shops prevent crime or id an offender.</p> <p>The Shopwatch system can provide instant support and assistance to vulnerable shop workers, such as when intimidating/aggressive persons are in their premises.</p> <p>All business's and bed providers are part of the Tourist Information email system. As a result all business's and</p>

			<p>premises can be contacted with regards to crime/ABS and persons of interest to the police. Also all those registered on this initiative can contact the police via the TIC.</p> <p>Pubwatch is a very active and very effective group run by the local licensees. NBM and PCSO's attend regular meetings with the group to discuss relevant issues and share information.</p> <p>PATAG is a commerce group which meets to discuss business interests in Padstow and Trevone. NBM and PCSO's attend at their meeting to discuss issues such as CCTV, Itinerant traders, shoplifting, ASB and other associated topics.</p> <p>Overt police presence at times when staff feel vulnerable or when crime is expected has been requested via PATAG and Shopwatch meetings. Several days per week are set aside to offer this feeling of security to shop and business staff.</p> <p>Regular patrols are made to the outlying areas where businesses have expressed their vulnerability(cafe's, car parks with attendants etc) and isolation. PCSO's and NBM ensure high viz patrols are undertaken several times per week.</p> <p>Daily foot patrols are taken in all areas of commerce. This was a specific request from PATAG meetings, especially during Christmas shopping and other pre arranged events.</p> <p>SIA accredited staff are employed at licensed premises</p>
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			<p>for large organised events. This is a specific request at the Pubwatch meetings and is undertaken in good faith by the publicans.</p> <p>PCSO's and NBM regularly liaise with security staff at holiday parks and entertainment venues. They have up to date contact numbers for local officers to address local issues as well as 999 advice.</p>
13.1	Private Security Personnel	<p>SIA registered staff are employed at location where their licensing conditions state they must have them. Engagement with the Police is maintained on a regular basis.</p> <p>There is no Street Marshal, Street Pastor or Street Safe schemes in Wadebridge. This is due to the fact that there is little or no night time economy, compared with the more seaside towns in Cornwall.</p>	<p>SIA registered staff are employed at location where their licensing conditions state they must have them. Engagement with the Police is maintained on a regular basis.</p> <p>There is no Street Marshal, Street Pastor or Street Safe schemes in Wadebridge. This is due to the fact that there is little or no night time economy, compared with the more seaside towns in Cornwall.</p>
13.2	Licensing	<p>Wadebridge Town officers have a good working relationship with both John Olver (Police Licensing Officer) and Chris Matta (Cornwall Council Licensing Officer) We regularly attend licensed premises and introduce ourselves whenever there is a change in Designated Premises Supervisor, on behalf of the Licensing Department at Police Headquarters, and we deliver the Licensing Welcome Pack.</p> <p>PCSO Sobyte has an active involvement in the Wadebridge Pubwatch scheme and attends their meetings whenever shifts allow.</p>	<p>The Padstow Pubwatch has received national recognition for its effectiveness in reducing crime and disorder. Nbm and PCSO's attend all Pubwatch meetings and liaise weekly with the Pubwatch coordinator. NBM intervenes when Pubwatch members have disagreements and arranges meetings with landlords, brewery managers, licensing officers and Pubwatch coordinator to ensure all parties work together for a collective aim.</p> <p>NBM issues all Pubwatch bans and relevant letters to all recipients to ensure that individual Pubwatch members are not targeted by the offenders. NBM considers if ASBO escalation process against the perpetrator is</p>

			<p>relevant- dependent on the type of incident reported. Evening and late night patrols are made to Pubwatch establishments to ensure licence compliance and address any issues present at the time of the visit. NBM visits all new licensed premises in the area to 'encourage' them to partake in the Pubwatch scheme. The Pubwatch and the NBM monitor the behaviour the patrons that have been allowed back into the public houses or have received a warning from the scheme to ensure compliance with Pubwatch expectations.</p>
14.0	<p>Community Intelligence (eg promoting Crimestoppers)</p>	<p>Community intelligence is gathered from a variety of sources including the local councils, Police and Neighbourhood Watch. Crimestoppers is promoted by word of mouth through key contacts and via engagement with members of the public.</p>	<p>Community intel harvested by patrol & neighbourhood teams. Good liaison with FIO, conducting PACT meetings and having PACT cards prominent at all relevant high profile premises, ie Doctors Surgeries, Supermarkets, libraries ensure Neighbourhood team are upto date with relevant intel and needs of the community. This goes in hand in hand with promotion of Crimestoppers.</p> <p>Posters are displayed in high profile premises and relevant persons are issued leaflets with regards to Crimestoppers, home/car safety, Crime prevention, NHW etc.</p> <p>PCSO's and NBM make regular patrols in areas of high volume crime/ASB to reassure the public and gather community intelligence.</p> <p>Crimestoppers, NHW etc contact details advertised on twitter, face to face, local newsletter & website.</p> <p>NHW coordinators and KIN members are regularly updated with local relevant intel and are encouraged to</p>

			communicate back to the Police with intel and concerns from their community.
15.0	Partnership Contacts	<p>Wadebridge Town officers both have regular contact with our partners. We speak with Retail bosses, local and county councillors, Pubwatch members, Housing associations and many more. We also liaise regularly with Padstow Harbour Commissioners as they have responsibility for the Camel Estuary waterway. We have worked with Trading Standards, recently, after PCSO Sobyte identified an individual, on Facebook, who was selling counterfeit 'Superdry' sweatshirts. Local Police became involved with the initial investigations and liaising with Trading Standards, they took the lead and the individual was later prosecuted by them for those offences.</p>	<p>Town Centre Management are in regular contact with LPP & Sector Inspector, liaise to discuss forthcoming events, threats & plans. Working with local traders & businesses.</p> <p>Neighbourhood teams are in regular contact with officers from Environmental Health, Licensing & Crime Prevention, Council departments(Housing, Environmental Health, Highways, Social Services etc) , Parish councils, etc. ASBO co-ordinator are a close partnership that work with the LPP team to address problems.</p> <p>Neighbourhood teams are in regular contact with the KIN members and keep them updated with relevant information and methods of contacting the team.</p> <p>Neighbourhood teams and YIO's are heavily involved in the council and health service partners that provide a structured multi-agency response for families that require intervention. This brings partners and Local police in regular contact.</p> <p>Alcohol and Drug misuse charities and agencies are consulted regularly with regard to community members of concern. These partners also contact the Neighbourhood team to discuss clients knowing that confidentiality and data protection will not be breached and that liaising and information sharing is only undertaken in the best interest of the individual.</p> <p>Regular structured meetings with local councils,</p>

			<p>Harbour Commissioner, PATAG, Pubwatch, Shopwatch, housing groups, county councillors' and the local MP are undertaken.</p> <p>Local GP surgery staff are liaised with regarding to clients and local concerns.</p> <p>Beach lifeguards, Coast guard and Coastwatch are regularly contacted to assist with coastline incidents and are encouraged to update Police with any concerns they may have identified.</p> <p>Regular meetings throughout the year with regards to itinerant traders on the quay at Padstow are conducted to ensure a structured policing plan is implemented at the beginning of each season. Team members include, Trading Standards, Works and Pensions, Immigration, Housing, Health and Safety and Environmental Health. Itinerant traders are encouraged to identify a spokesperson in order to promote communication between the traders and the authorities. This ensures that they are part of the process of keeping visitors safe whilst visiting Padstow and ensures fairness and transparency.</p>
15.1	KIN (Key Individuals Network)	A KIN list exists for the whole Wadebridge Policing area and this is currently being updated. There have been some changes which needs to be reflected on the list. Regular contact is maintained with many individuals on the list however, the list is not current	
16.0	Councillors	Regular, almost daily, contact with both Town and Parish councils. PCSO Sobyte and PC Lentern both	

		attend relevant council meetings to pass information and for questions to be answered, from both the council and members of the public in attendance.	
17.0	Community Messaging	Wadebridge is very luck in respect that its crime figures remain low. Where Community Messaging is used, it is done so with great effect and success. 'The Word' is also passed around verbally, should there ever be an issue, and the Community Messaging system is promoted wherever suitable.	Used regularly. Efforts made to expand database particularly in rural areas. Ongoing- all LPP staff are encouraged to sign up members of the Community to CMS. PSCO's and NBM update relevant 'watch' when crime occurs which may concern its members.
18.0	Community Watches	Wadebridge has several Neighbourhood Watch Schemes in place. There is also 'Boat Watch', 'Horse Watch' and Farm Watch. These are self sufficient and run from the area office however we do make regular contact with the coordinators.	As stated previously many 'watches' are actively used and communicated with-Pubwatch, Shopwatch, Farmwatch, NHW, Marinewatch. Patrols by the Marine Crime unit are undertaken regularly. This provides a high profile visibility and gives the team the opportunity to promote boat safety and crime prevention. Communty Speedwatch scheme are currently under development. Horsewatch is encouraged by horse owners in the community.
19.0	Community Groups/ Residents Associations	We have an open door policy with regards to community groups. We attend residents meetings, usually arranged by the appropriate Housing Associations, regularly. This is to offer public reassurance and answer any queries that we can.	LPP staff maintain open channels of communication with existing groups. Community Action events take place with local council departments and groups. All housing groups are in regular communications and liaise regularly with regards to their clients. ABC' have been implemented on several dwelling occupiers after a

			<p>partnership consultation.</p> <p>Landlords and bed providers are communicated with to ensure proportionate standards are met and their concerns identified and dealt with accordingly.</p> <p>Most towns and villages have some form of community group. Each group has a representative on the KINS list and can be contacted when required. This has been used especially with regards to crime in the area and neighbour disputes.</p>
19.1	Parish Councils, notice boards and newsletters.	<p>Where the Parish Council has a notice board, there is a poster detailing the details of PC Lentern and PCSO Sobyte as their local officers. Contact details are also found on the poster and parishioners are encouraged to contact us should they have an issue we may be able to help with, however trivial it may seem. The local parish councils, here, do not distribute newsletters but we attend their meetings and try and offer assistance face to face.</p>	<p>Padstow Neighbourhood team have liaised with the people of the town and they have provided a notice board for police only use. This is used to advertise local help groups and police initiatives and lines of contact. Contact is maintained by PCSO's and NBM with all Parishes allowing Police literature to be distributed and displayed where appropriate and relevant.</p> <p>All monthly parish council meetings are attended by a PCSO or NBM and Police reports are always provided. Monthly newsletter created locally & distributed to KINS via email & in person.</p> <p>Notice boards which are displayed in prominent public places have Police/NT related information.</p> <p>The Neighbourhood team have a specific section of the local Parish newsletter which is used to keep the community updated with relevant Policing news.</p>
20.0	Organised events:	<p>The local neighbourhood teams make extra effort to attend and support events held on their patch. For the Wadebridge Town Centre area, we have the Royal Cornwall Show, Wadebridge Wheels</p>	<p>LPP staff maintain open channels of communication with existing groups. Community Action events take place with various groups and agencies.</p> <p>High profile events such as May Day have intense</p>

		(Classic car show, organised by the Wadebridge Rotary Club), Fete's and Fun days in the parishes. Any event, brought to our notice will result in the attendance of the local officers.	liaison programmes with all emergency services and local council to ensure a safe environment for all. Prideaux Place holds many music and craft events throughout the year. Liaison with the organisers and security are undertaken prior to any event and police visits are arranged to ensure safety measures are in situ. Local triathlons, Fun runs, Sea swim events, Lifeboat days, Easter Parades, Remembrance Parades, Carnivals, Fetes and commerce and business initiatives are all Policed relevant to the event. All local organisers are liaised with prior to and after the event to ensure they are safe and crime/ASB free.
21.0	Street Net		

Activity	ROCK/ST.MINVER	POLZEATH	ST. KEW/PORT ISAAC
What is your demographic?	Predominantly white British. Large rural/coastal area with busy seasonal coastal villages (heavy influx of visitors during Easter/summer/Christmas). Mostly second homes/holiday homes.	Predominantly white British. Large rural/coastal area. Busy seasonal resort (heavy influx of visitors during Easter/summer/Christmas). Large percentage of holiday/second homes. Affluent community with high cost	Predominantly white British. Busy seasonal resort (heavy influx of visitors during the summer at Port Isaac which has become extremely popular as the TV series Doc Martin is filmed here and it is also the home of the infamous

		<p>Largely retired population. Affluent community with high cost properties with pockets of council housing and housing association properties.</p> <p>Small Philippine population working in care homes. Small number of Polish working in various positions such as local hotels and bulb picking.</p>	<p>properties.</p> <p>No council or housing association properties.</p> <p>Several caravan parks, farms/land owners.</p> <p>Rural beauty spots.</p> <p>Small number of Indians working in Indian restaurant and Turkish working in takeaway.</p>	<p>“Fishermans Friends”.</p> <p>Largely rural/farming communities with a mixed steady residential population.</p> <p>Mainly private housing but a larger percentage in both areas of council housing and housing association properties.</p> <p>Holiday/second homes in both locations.</p> <p>Mixed age groups.</p>
1.0	Face to Face			
1.1	Have Your Say Meetings	<p>Both NBM and PCSO adapt to any specific problems and react to individual intelligence received via logs, emails, telephone calls and social media.</p> <p>Regular meetings with Parish and local councillors and prominent local business people.</p> <p>Regular surgeries with the local Mayor to address any issues raised.</p> <p>Regular monthly Parish meetings for all 4 Parishes providing crime reports plus 2 residents associations in Rock and Polzeath.</p> <p>Both PCSO and NBM assisted with the development of the St Minver</p>	<p>Regular contact with local coastguard/lifeguards as well as harbour commissioners both at Rock and Port Isaac.</p> <p>Regular contact and meetings with the Pub Watch schemes in Rock, Polzeath and Port Isaac.</p> <p>PSCO attends regular children centre meetings and Care Home communication and safeguarding meetings.</p> <p>Attendance at Playing field committee meetings for St Kew and Port Isaac.</p> <p>Both NBM and PCSO on the committee for the redevelopment of the Trewint playing field site in</p>	<p>Enforcement office, Ocean Housing, Devon and Cornwall/Penwith housing, Guinness Trust and Cornwall rural housing</p> <p>Community action days with Fire, Housing and Environmental health in all areas.</p> <p>Surgeries held in local supermarkets in all Parishes linked with crime initiatives and crime prevention in all areas.</p>

		<p>Parish Plan which is being used as a template by other Parish Councils. Regular site visits in connection with operation Pegasus and Kraken. Attend local groups for senior citizens (Senior circle, Round Table and Woman's institute in Rock and in Polzeath).</p>	<p>Rock/St Minver. This is a very ambitious plan with new buildings for Scouts, Brownies and the pre-school as well as relocating the football pitch and building a running track to name but a few changes.</p> <p>Regular monthly multi-agency meetings with housing, DWP, Environmental health and council members.</p> <p>Regular contact with council</p>	
1.2	Front Office	<p>No front office facility at Wadebridge Police Station anymore.</p> <p>Regularly deal with callers to the station and a large amount of time is taken up by both PCSO and NBM dealing with enquiries and registering lost and found property.</p>		
2.0	Website	<p>Both NBM and PCSO contact details/photograph are on the web site.</p> <p>Forth coming events are updated and advertised on site.</p>		
2.1	D&C Website			

3.0	Social Media			
3.1	Twitter			
3.2	Facebook	We have over a thousand followers on our Facebook site and often reach several thousand people when sharing information.		
4.0	Media- Publications All contact with the media should be recorded on the Media Contact Register: Media Contact Register	<p>Local magazines in 3 parishes (St Kew magazine – ‘Pieces of Eight’, ‘The Link’ in St Minver and ‘The Trio’ in Port Isaac).</p> <p>We use these publications to advertise events, to make people aware of current trends, to obtain intelligence and to publish reports. Regular contact with the writers of above publications</p> <p>Regular contact with Local press/papers The Cornish Guardian and the North Cornwall Advertiser.</p> <p>Occasional TV and radio interviews.</p> <p>Social Media (as mentioned) via Police Facebook page managed by</p>		

		PCSO Sobyte but used by both PCSO and NBM to promote our engagements, intelligence gathering, crime prevention tool and advising of current issues within our Parishes.		
5.0	Media- TV & Radio All contact with the media should be recorded on the Media Contact Register: Media Contact Register			
6.0	Crime Prevention Events/ Awareness Days			
7.0	Educational Establishments (young people)			
7.1	Primary Schools			
7.2	Secondary Schools			
7.3	College/ HE			
7.4	University	-		

7.5	Safer Schools Partnerships			
7.6	Secure Accommodation			
8.0	Young People 10-24 yrs			
8.1	Youth Clubs/ Sport			
8.2	Community Centres			
8.3	Police Cadets			
9.0	BME Groups			
9.1	Travellers			
10.0	Language Schools			
11.0	Religious Groups			
12.0	Hard to reach groups			
12.1	Homeless			
12.2	Vulnerable persons			
13.0	Retail/ Commerce			
13.1	Private Security Personnel			
13.2	Licensing			

14.0	Community Intelligence (eg promoting Crimestoppers)			
15.0	Partnership Contacts			
15.1	KIN (Key Individuals Network)			
16.0	Councillors			
17.0	Community Messaging			
18.0	Community Watches			
19.0	Community Groups/ Residents Associations			
19.1	Parish Councils, notice boards and newsletters.			
20.0	Organised events:			

SOUTH EAST CORNWALL ENGAGEMENT PLAN

	Activity	LISKEARD	LOOE	SALTASH	TORPOINT
	<p>What is your demographic?</p>	<p>Predominantly white British with small Chinese and Polish communities. Population centre of Liskeard but large rural population. Mixed age groups but high levels of social housing and deprivation. Higher than Cornwall average crime levels, high DA, low incomes and poverty, high levels of MH issues.</p> <p>Rural villages vary in size with the larger having similar demographic to Liskeard Town, the smaller being more opulent with middle aged and retired populations.</p>	<p>Predominantly white British. Population centre of Looe Town Centre but large rural population. Mixed ages but predominantly elderly in rural areas & younger people are more central.</p> <p>Small Asian groups linked with restaurants & Takeaway business.</p> <p>Large influx of visitors associated with tourism industry</p>	<p>Population in Saltash is around 15000 and is predominantly White British with a mixed age range. Only 2% of households are socially rented and 85% being privately owned or rented. Mainly working class, education system consists of Key stage 1, 2, 3, 4 and 5. (Infants, Primary, secondary, college/sixth form).</p> <p>Rural area - Large proportion of farmers, landowners, retired persons and elderly people. Very small number of social housing across the area. Education consists of key stage 1 and key stage 2. (Infant and Primary)</p>	<p>Predominantly white British. Small BME numbers. Highest population in Torpoint Town but closely followed by Millbrook, the largest “village” in CIOS. Mixed age groups.</p> <p>Social housing in Torpoint and Millbrook. Accommodation in the villages tends to be privately owned or rented. Rame Peninsula known as “forgotten Corner” but still attracts tourist influx over summer months</p> <p>Crime levels and ASB levels generally low but do spike regularly as criminals travel across from Plymouth to what they see as an “easy target”</p>

1.0	Face to Face				
1.1	Have Your Say Meetings	<p>Local Officers & PCSO's adapt to specific problems or intelligence on their areas & advertise forthcoming Have Your Say meetings to accommodate via the website, Twitter & Facebook and newsletters.</p> <p>Have Your Say Panel runs bi-monthly with reps from all nine rural parishes together with Town and County Counsellors and invited partners to solve issues raised.</p> <p>Op Pegasus - visits to airfields and helicopter landing pads</p> <p>Op Tornado – regular visits to scrap metal</p>	<p>Local engagement with communities at Town and parish meetings, resident groups and upon request with clubs and special interest groups such as W.I Age concern and Cornwall people First Forum</p> <p>Local school academy once a week</p> <p>Surgery's in remote locations</p>	<p>All PCSOs tailor for these events which are held on a regular basis at the Saltash Library every Thursday between 1030-1200 hours.</p> <p>Dynamic HYS also takes place around the main areas of Saltash, where officers make themselves available to the public and access to information is passed.</p> <p>All PSCOs travel area the rural areas, which involves cycling around and travelling to the location by patrol cars and then walking on foot around the specific areas.</p> <p>This ensures that everyone can have the access to the team</p>	<p>Rural surgeries at least twice a year in each parish.</p> <p>HYS twice monthly in town – one at library/one-stop shop and the other outside local supermarket</p>

		<p>dealers</p> <p>Prevent agenda – regular visits to target premises identified by SB</p> <p>Liskeard is a Safer town so conducts regular multi agency walkabouts and EVA feeding back to the public through IT and local media</p> <p>Regular input to the local media and attendance at Community Events throughout the year</p> <p>Residents group meetings</p> <p>Regular inputs to schools and youth groups, and adults with learning difficulties</p> <p>Parish council meetings attended quarterly in addition to the HYS panel</p>			
1.2	Front Office	Liskeard Front Office due	Closed in 2011, wall	Closed in 2011, wall phone	Closed in 2011, wall phone

		for closure 311014	phone available. Appointment system available via 101	available. Appointment system available via 101	available. Appointment system available via 101
2.0	Website				
2.1	D&C Website	All local officers have their contact details and photo on display and a list of community priorities and have your say opportunities.	All local officers have their contact details and photo on display and a list of community priorities	All local officers have their contact details and photo on display and a list of community priorities	All local officers have their contact details and photo on display and a list of community priorities
3.0	Social Media				
3.1	Twitter	Liskeard Neighbourhood Team has a twitter account @Liskeard Police Set up with the assistance of Corporate Comms, used to provide advice on current issues, requests for information, e.g. witnesses to events and circulation of accurate information to the media for major	Not Locally but if required access to sector account held at Saltash	PSCO Kirsty DOWN (@SaltashPCSO) holds an account that currently has 2,214 followers. She highlights the local priorities and updates her followers on Police related news. A/PS Chris CHILCOTT (@Ruralofficers) also holds an account that has 695 followers. He advertises the local events in the area, the local priorities and	Not Locally but if required access to sector account held at Saltash.

		events/incidents		again the local news.	
3.2	Facebook	<p>Liskeard Neighbourhood Team has a business Facebook account set up with assistance from Corporate Comms called Liskeard Police</p> <p>Used as per Twitter with the inclusion of extra text and photographs where appropriate.</p>	NO, however Facebook is accessed to obtain local views from community sites and forums	None	<p>Torpoint Neighbourhood Team has a business Facebook account</p> <p>Torpoint Police</p>
4.0	<p>Media- Publications</p> <p>All contact with the media should be recorded on the Media Contact Register:</p> <p>Media Contact Register</p>	<p>Primary newspaper contacts are</p> <p>The Cornish Times</p> <p>The Cornish Guardian</p> <p>Officers make direct contact with both as and when the need requires.</p>	<p>Sector news letter</p> <p>Cornish Times</p> <p>Cornish Guardian</p> <p>Evening herald</p>	<p>Local publications include:</p> <p>Saltash Police monthly news letter. Sent out to over 100 email addresses within the community including all NHW.</p> <p>Saltash Journal</p> <p>Saltash and Callington Gazette</p> <p>Saltash and District Observer, which recently</p>	<p>Sector news letter</p> <p>Cornish Times</p> <p>Cornish Guardian</p> <p>Evening herald</p> <p>Torpoint & District Gazette</p> <p>Torpoint Advertiser</p>

				<p>published a report on some local priorities, including tomb stoning and drug use.</p> <p>Other larger publications that the local team have contacts with are The Cornish Times and the Herald, which both have includes news and events held by the team.</p>	
5.0	<p>Media- TV & Radio</p> <p>All contact with the media should be recorded on the Media Contact Register:</p> <p>Media Contact Register</p>	<p>Occasional spots on Liskeard FM local radio station for current news and events in the town</p> <p>Channel 4 recently filmed Liskeard NBT regarding food poverty and the Food Bank</p> <p>BBC Spotlight</p> <p>BBC Radio Devon</p> <p>ITV West Country</p>	<p>BBC Radio Cornwall</p> <p>BBC Spotlight</p> <p>Pirate FM</p> <p>Press Office for major incidents such as Looe landslide.</p>	<p>BBC Radio Cornwall</p> <p>BBC Spotlight</p> <p>Pirate FM</p> <p>Press Office for major incidents</p> <p>Previously there has been contact by the local team through the local media, both through television reports and the radio.</p> <p>Officers are advised to liaise with the Press Officer prior to such contact to ensure the correct</p>	<p>BBC Radio Cornwall</p> <p>BBC Spotlight</p> <p>Pirate FM</p> <p>Press Office for major incidents</p>

				procedure is followed to ensure that the Force policies are met	
6.0	Crime Prevention Events/ Awareness Days	<p>Seasonal events take place (e.g. property Marking, Metal thefts, Winter fuel thefts, Tourism, TFMV, Burglary etc).</p> <p>Bespoke events are arranged as required by Neighbourhood staff, influenced by intelligence or performance.</p> <p>Community Speed Watch volunteers very active in the area</p> <p>School Speed Watch linking education with speed monitoring near rural schools</p> <p>Farm Watch and horse watch have active local</p>	<p>Bespoke events are arranged as required by Neighbourhood staff, influenced by intelligence or performance.</p> <p>Community speed watch</p> <p>Ongoing Business Watch joint prevention visit with PCSO's, DFRS, Trading Standards & Crime Prevention Officer offering advice & awareness of any ongoing issues</p> <p>Pubwatch ENTE crime prevention</p>	<p>Bespoke events are arranged as required by the Neighbourhood team, which is influenced by local intelligence or performance.</p> <p>Regular Community Speed Watch is conducted in several locations, both central to Saltash and rurally. These also include School Speed watch where some of the local Primary pupils were able to question the offending drivers. This event ensured speed aware for the children and those that were stopped.</p> <p>Most recently, PSCOs attended a planned event at Saltash College to speak with the new and existing students about personal</p>	<p>Bespoke events are arranged as required by Neighbourhood staff, influenced by intelligence or performance.</p> <p>Community speed watch</p> <p>Pubwatch</p> <p>Use of Police Cadets at community events</p>

		<p>members</p> <p>The Bodmin Moor Commoners Association have good ties with the team for moor related issues like livestock, speed of vehicles and off roading</p> <p>Pub Watch and Shop Watch schemes to successfully target offenders</p> <p>PCSO's are all Crime Prevention trained to include dwelling burglary surveys and farm security surveys</p> <p>Public engagement and reassurance and Crime Prevention materials at local community events throughout the year</p>		<p>safety, prevention advice and property marking.</p> <p>PCSOs regularly attend fetes and fares, multi agency meetings, knowledge and learning workshops and local charity run events.</p> <p>Joint community fun days are regularly attended by the PCSOs and on some occasions a Police stall has been included.</p>	
7.0	Educational Establishments (young people)				

7.1	Primary Schools	<p>PCSO's that have a Primary School on their area make regular contact and engage with pupils, including dress up uniform, colouring and general familiarisation.</p> <p>Neighbourhood presence and engagement at special events (sports day, Parents evening, school fete etc) and for awareness day inputs where resources allow.</p>	<p><i>Monthly visit by PCSO, input to school news letter</i></p>	<p>PCSOs are in regular contact with the local primary schools in Saltash; this contact could be through reported crimes or to provide inputs on appropriate and relevant issues to the children (general safety, bullying etc).</p> <p>Saltash has 5 primary schools catering for 5-11 year olds. St. Stephens Community School, Brunel Primary School, Bishop Cornish Church of England Primary School, Burraton Community Primary School and Landulph County Primary School</p> <p>The rural schools include St Mellion Church of England School, St Dominic Church of England School, St Germans Primary School and Sir Robert Gefferys School</p>	<p><i>Monthly visit by PCSO, input to school news letter</i></p>
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7.2	Secondary Schools	<p>Specific issues at the secondary school dealt with by assembly inputs and occasionally in the classroom</p> <p>YIO inputs on appropriate and relevant issues. (General Safety, Bullying etc)</p>	<p>Weekly visit to Looe academy where PCSO's engage with pupils during the lunch time.</p> <p>School assembly held by NTL/NBM to tie in with NYE and Looe music festival</p>	<p>Regular contact is made with Saltash.Net, the local comprehensive school, which involve the PCSOs providing inputs and lessons on appropriate and relevant issues.</p>	<p>Regular NBM visits to Torpoint Community College.</p> <p>School assemblies held by NTL/NBM Input to school news letter</p>
7.3	College/ HE	None	None	<p>All the local PSCOs attend Saltash College on both informal and formal basis. This includes the most recent event held on the 10/09/14, where the PCSOs meet with the new and existing students to discuss relevant issues that could affect them and are supported by our local priorities.</p>	None

7.4	University	None	None	None	None
7.5	Safer Schools Partnerships	Only one with Liskeard School and community College addressing issues of pupil behaviour, cyber bullying, road safety and traffic management	Pipeline initiative, providing support to Looe academy students and staff with further assistance for one day team building events for troubled youngsters.	On an informal basis the PSCOs are involved with all of the schools, at this time.	No formal partnership. Regular informal liaison
7.6	Secure Accommodation	None	NA	None	None
8.0	Young People 10-24 yrs			<p>Events have been run locally where both the resources and funding permits, this has included a youth litter pick, where the money raised enables those youngsters to be taken with the PSCOs to Paignton Zoo.</p> <p>Funding has been received from the Youth Council to support local youth swimming parties, which encourages stronger swimming and water awareness.</p>	

				<p>There is constant support and involvement in the Community Action through Sport Scheme.</p> <p>All of the Neighbourhood team have contact with the local councillors and will respond to trends or spikes in crime or ASB, where young people are concerned. This is to ensure that the Every Child Matters scheme is upheld and supported by our officers.</p>	
8.1	Youth Clubs/ Sport	<p>PCSO's attend the clubs on their area when they can or are requested. Such as Clubs with to help them gain their Police or Community badge.</p>	<p>Millpool youth club Visit by NBM/PCSO</p>	<p>Within Saltash there are two main Youth Clubs, K3 which centres on sports activities and Livewire, which centres more on music and art.</p> <p>Both clubs are attended by the PSCOs and local officers; this could be through planned events or just in passing. The contact is supported by the</p>	<p>Youth club visits as part of patrol by NHT.</p> <p>Several sports clubs running across the area.</p> <p>CATS utilised.</p>

				<p>organisers.</p> <p>Also the Neighbourhood team has organised contact with the local Rainbows, Cubs and Scout groups.</p>	
8.2	Community Centres	Two youth clubs in Liskeard with others scattered across the rural area. Public gatherings tend to occur for events already mentioned above or Parish Council Meetings	Millpool, open to local groups	<p>The local team attend centres throughout Saltash on a regular basis. This includes coffee mornings, the Blind Club and Age Concern.</p> <p>There are numerous groups based at the local community centres and the PSCOs attend most of them, this can be on a formal organised basis or a more informal visit.</p>	Community centres in Torpoint town and all parishes
8.3	Police Cadets	Cadet Corps in Liskeard run to the Cornwall model by PCSO Anslow at Liskeard	No	No	Torpoint & Rame Police Cadets run by NTL and police volunteer

9.0	BME Groups	Growing Polish community and an established small Chinese community primarily engaged in food provision years.	Small Asian group, Prevent strategy discussed, reassurance offered		
9.1	Travellers	Possible Transit site for Horningtops site just outside Liskeard, but the planning has just been turned down. Likely to be resubmitted, but the site is not really suitable. No transit sites in Cornwall at this time. One small permanent site already at Pensilva	Small groups of travellers visit area local engagement through NPT/council teams	No sites at this time, although on occasions travellers have entered public sites.	No sites at this time.
10.0	Language Schools	None	None	none	none
11.0	Religious Groups	Various Christian Churches throughout the area Good Street Pastor team in Liskeard and Looe to support the ENTE on Friday and Saturday	Mainly Christian, no know other faith place of worship. Muslim (Bangladeshi) known in the bailiwick but attend mosques outside the local area	Saltash has an active church network that undertakes lots of charities work. The PCSOs make contact regularly, attending the Shell Club, a youth club, attached to Wesley Church. As well as other churches throughout the	Mainly Christian. Street pastors

		<p>nights</p> <p>Greenbank Church provide support for the lonely, those in need and in poverty, those with MH issues</p> <p>Foodbank Scheme here is run by a consortium of local churches. Work at Liskeard in this area has come to the notice of the Bishop of Truro</p>		area.	
12.0	Hard to reach groups	<p>Elderly/disabled residents. Care Homes working group attended by NBT</p> <p>Parents with young children, including single parents engaged in our nursery project to break down barriers and competition (also reveals parents who are failing to pay for care then moving elsewhere)</p>	<p>Ongoing engagement with small pockets of Asian families, and some Polish residents</p>	<p>No hard to reach groups have been identified</p>	<p>Elderly/disabled residents. Care Homes working group attended by NBT.</p>

		Farmers and farm workers often isolated. Farm Watch instigated and proving popular			
12.1	Homeless	The Greenbank Church provides local support for those in need and homeless. Cornwall council one-stop-shop also supportive with emergency accommodation located in the town for short term solutions. Rough sleepers are rare here	None, but when identified support and advice given, signposting to local charities/Food bank. Rusty Bucket church run organisation offers light meals and hot drink.	The local PSCOs are in regular contact with the Food Bank that runs every Monday, Wednesday and Friday from 1400-1600 hours at Wesley Church. The team also hold Food Bank vouchers should they be needed when you deal with someone who is in a vulnerable position.	None, but when identified support and advice given, signposting to local charities/Food bank.
12.2	Vulnerable persons	Local Officers attend multi agency case conferences involving Police, medical services, mental health services, social services and other support agencies work together to ensure there is effective engagement	Local PCSO's & Officers attend multi agency case conferences involving Police, medical services, mental health services, social services and other support agencies work together to ensure there is effective engagement	Local PCSOs and officers attend multi agency case conferences involving Police, Medical services, mental health services, social services and other relevant support agencies. This is to ensure that there is effective engagement	Local PCSO's & Officers attend multi agency case conferences involving Police, medical services, mental health services, social services and other support agencies work together to ensure there is effective engagement and

		<p>and support to safeguard the needs of the vulnerable.</p> <p>Close partnership developed with local housing providers and social services to provide a joined up service</p> <p>The Troubled Families agenda is working well with further work needed to develop appropriate information sharing protocols</p> <p>The Cornwall Living Well programme in partnership with Cornwall council and Age UK is coming to SE Cornwall in September, the aim to provide holistic care for those in need of care at home in partnership with volunteers and local movers and shakers</p>	<p>and support to safeguard the needs of the vulnerable.</p>	<p>and support to safeguard the needs of the vulnerable.</p> <p>This can be any age range and on occasions can be linked to criminal offences.</p> <p>Locally we have regular contact with Mill House at Saltmill, which is a residential home for vulnerable young adults.</p>	<p>support to safeguard the needs of the vulnerable.</p>
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13.0	Retail/ Commerce	<p>Liskeard Town has a Shop Watch scheme with members connected via shop watch radios also linked to the police station</p> <p>CCTV in the town is good but is currently not monitored. It has just been moved into the police station. Police volunteers are being recruited with an emphasis on ENTE monitoring</p> <p>Crime Prevention inputs and crime education of staff, e.g. around points to prove, carried out as necessary</p> <p>Liskeard Town Team are recruiting a Town Centre Manager soon to manage all aspects of the town including parking, tourism, trade and crime</p>	<p>Shopwatch telephone cascade.</p> <p>Support to staff in retail premises offered via force literature and local officer crime prevention advice.</p> <p>Crime prevention initiative and directed operations (including plain clothes patrols) to combat retail theft</p> <p>Staff taught to recognise the causation of retail theft and signpost to appropriate agencies for substance abuse/poverty/neglect/domestic violence</p>	<p>Due to funding issues, there is no CCTV coverage of the town, although many retail stores have their own recordable system.</p> <p>Most recently 7 shops within Saltash have joined the PARC scheme (Plymouth Against Retail Crime) with more stores joining this month.</p> <p>We researched locally to see if the scheme could be supported by a Radio system, however due to lack of funding this wasn't feasible.</p>	<p>Support to staff in retail premises offered via force literature and local officer crime prevention advice.</p> <p>No CCTV in town.</p> <p>Torpoint Town Partnership set up includes reps from council, chamber of commerce, schools etc. NTL attends when appropriate.</p>
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13.1	Private Security Personnel	SIA staff employed at two licensed premises are contacted at a local level by neighbourhood and response officers during routine patrols.	SIA door staff at local night club and licensed premises.	SIA staff are employed at some licensed premises and are contacted by the local PSCOs and officers at a local level during routine patrols	SIA staff are employed at some licensed premises and are contacted by the local officers during patrols
13.2	Licensing	Pub Watch has developed good links with local licensees in the town with most being responsible. Regular pub watch meetings held to discuss local issues and incidents	Close liaison with Council and police licensing teams. Pub watch supported and encouraged by police Town unmonitored CCTV	Local relationships with the Neighbourhood team are in place throughout Saltash and where appropriate the team engage with Pubwatch meetings	Close liaison with Council and police licensing teams. Pubwatch
14.0	Community Intelligence (eg promoting Crimestoppers)	Community intel harvested by patrol & neighbourhood teams when out on patrol Good liaison with FIO and conducting Have Your Say surveys as a result. This goes in hand in hand with promotion of Crimestoppers. The public are encouraged to contact & engage with local officers or	Community intel harvested by patrol & neighbourhood teams. Good liaison with FIO and conducting Have Your Say surveys as a result. This goes in hand in hand with promotion of Crimestoppers. The public are encouraged to contact & engage with local officers or Crimestoppers by advertising contact	During Have Your Say meetings Crimestoppers is advertised and explained where applicable. The public are encouraged to contact and engage with the local officers or Crimestoppers by advertising contact details on twitter accounts, face to face and the local newsletter	Community intel harvested by patrol & neighbourhood teams. Good liaison with FIO. The public are encouraged to contact & engage with local officers or Crimestoppers

		Crimestoppers by advertising contact details on twitter, Facebook, face to face, local newsletter & website.	details on twitter, face to face, local newsletter & website		
15.0	Partnership Contacts	<p>Primary partners are housing providers, (including anti social behaviour officers and Coordinators), Children's and Adult Social Care, Mental Health services, Education, Health visitors and GP surgeries. Good relations with local Town and County Councillors</p> <p>Foodbank scheme with local churches signposting to appropriate additional services</p> <p>Liskeard and Looe Community Network Panel targeting community safety issues</p>	<p>Town Centre Management are in regular contact with LPP & Sector Inspector, liaise to discuss forthcoming events, threats & plans. Working with local traders & businesses (TC Town Centre Consortium).</p> <p>Looe Music festival, strong links with Trust team, this is an annual event which is a major boost to the towns end of summer season tourism based income generation value at last year at 1.8 million pound</p>	<p>The neighbourhood team are heavily involved with the local council, looking at housing and welfare.</p> <p>Periodic multi agency stop check operations run by Police, Vosa and HMRC road Fuel testing unit.</p> <p>Regular contact by the Neighbourhood team with the local council, schools, social services, retailers and various organisations to engage in events throughout the year.</p>	<p>Primary partners are housing providers, (including anti social behaviour officers and Coordinators), Children's and Adult Social Care, Mental Health services, Education, Health visitors and GP surgeries. Good relations with local Town and County Councillors</p> <p>Foodbank scheme operates from Childrens Centre</p> <p>Street Pastors</p> <p>Torpoint Town Partnership</p> <p>Rame Peninsula Trust</p> <p>HMS Raleigh Torpoint Ferry</p>

		<p>Have Your Say Panel</p> <p>Safer Liskeard partnership with the Cornwall Council Community Safety Officer, Environmental Health, Licensing and ASB along with local town councillors and Together for Families (TFF) coordinator</p> <p>The Living Well agenda is just starting with Liskeard NBT</p> <p>TFF close partnership work ongoing managing the most challenging families</p> <p>Regular contact by Neighbourhood team with Local council, schools, social services, retailers and various organisations to engage in events throughout the</p>			
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		<p>year.</p> <p>Periodic multi agency stop check operations, run with Police, VOSA and HMRC Road Fuel testing Unit</p>			
15.1	KIN (Key Individuals Network)	Each member of the team has a copy of KINS that are relevant to them	KIN list held locally	KIN list held locally	KIN list held locally
16.0	Councillors	<p>NTL's , NBM's and PCSO's attend Town Council Meetings and Parish Council meetings for their areas to provide crime figures, maintain links and gather community intelligence.</p> <p>Councillors are also engaged in various partnership groups across the area so come into regular contact in that way too</p>	Regular contact through town and parish meetings as well as email/phone contact	<p>NTLs and PCSOs attend Town Council Meetings and Parish Council meetings in Saltash.</p> <p>This is on a monthly basis and the team provide crime figures, maintain links and gather community intelligence. Q and A sessions are also encouraged</p>	Regular contact through town and parish meetings as well as email/phone contact, and meetings as required

17.0	Community Messaging	<p>Used regularly. Efforts made to expand database particularly in rural areas</p> <p>Ongoing- NBT staff are encouraged to sign up members of the Community to CMS.</p> <p>Engagement events are particularly well used for this including Have Your Say engagement and reassurance visits.</p>	Full range of community messaging used	Used regularly Efforts are being made by the Neighbourhood team to expand the database within the rural areas.	Full range of community messaging used
18.0	Community Watches	<p>Some Neighbourhood Watch co-ordinators in place- contact maintained via PCSO's.</p> <p>Horse Watch, Boat Watch, Farm Watch and Community Speed Watches are also in place area.</p> <p>Pub and Shop Watches in the town</p>	PUB/Shop/Farm/holiday Parks and bed and breakfast	<p>Neighbourhood Watch is thriving in Saltash with 25 different groups in town and 31 in rural area.</p> <p>The team also maintain a Boat Watch, where regular contact is upheld with the sailing clubs, and Community Speed Watch Programme.</p>	<p>NHW office based in Torpoint. Very good working relationship with Torpoint police. NHW</p> <p>Farmwatch</p> <p>Boatwatch.</p> <p>Community speed watch</p>
19.0	Community Groups/	NBT staff maintain open channels of	Day to day business for neighbourhood teams.	Day to day business for the Neighbourhood Team.	NHT staff maintain open channels of communication

	Residents Associations	communication with existing groups. Community events take place with various agencies.	Have worked together on multi-agency community events.	There is constant contact with the different housing teams.	with existing groups. Community events take place with various agencies.
19.1	Parish Councils, notice boards and newsletters.	Contact is maintained by NBM's and PCSO's with most parishes allowing Police literature to be distributed and displayed where appropriate and relevant. Parish Magazines delivered to every household are also happy to publish small articles. Parish council meetings are attended by NH. Monthly newsletter created locally & distributed via local contacts and via the SE Cornwall Neighbourhood Watch Office in Torpoint	Monthly News letter Representation at monthly meetings.	Monthly newsletter is distributed to the local councils, to the community groups and through the twitter account.	Contact is maintained with most parishes allowing Police literature to be distributed and displayed where appropriate and relevant. Parish council meetings are occasionally attended by NH. Monthly newsletter created locally & distributed via local contacts and via the SE Cornwall Neighbourhood Watch Office in Torpoint
20.0	Organised events:	There is a calendar of events for the Liskeard area all attended by NBT	Looe is a major tourist destination for South East Cornwall, with two major	Upcoming events is "Fast Car", a road safety event on 14 th September on the	There is a calendar of events for the Torpoint and Rame Peninsula area.

		<p>staff and members of the Special Constabulary. All are used as public engagement opportunities with inputs dependent upon the size and nature of the event</p> <p>Mayors Parade, Liskeard Floral Dance, Liskeard Carnival and numerous village carnival events, St Matthews Fair, Liskeard Show, Remembrance Sunday, Christmas Lights Switch On, plus numerous cultural and trade events in the town centre throughout the summer months</p>	<p>events</p> <p>NYE Looe is listed as a top ten venue attracting as many as 12000 visitors</p> <p>Looe music Festival 8,000 visitors per day over a 3 day weekend event, a valuable input to the end of summer season.</p> <p>Festival of the sea, large crowds expected mainly during day time over a weekend.</p>	<p>Jubilee Green. Other events throughout the year.</p>	<p>Wherever possible NHT staff, police cadets and/or members of the Special Constabulary try to attend. All are used as public engagement opportunities with inputs dependent upon the size and nature of the event</p> <p>Civic Parade, Torpoint Carnival, Freedom of Torpoint (HMS Raleigh), Lyons Fayre, Remembrance Sunday, Christmas Lights , plus numerous events hosted at Mount Edgecumbe throughout the year</p>
		LAUNCESTON SECTOR			
	Activity	Launceston Sector			
	Assessment	Launceston Sector is made up of one HUB Launceston, one mini Hub Bude and two satellite stations Callington and Camelford. Callington also covers Calstock and Gunnislake, whilst Camelford covers Tintagel, Boscastle and			

		<p>Delabole. This is the largest Sector in Devon and Cornwall Police. The area is mainly rural and such an expanse of land brings its own uniqueness. From a Police perspective providing a sustainable process for continued Community engagement with reducing resources and facilities such as vehicles and locations for meetings to take place.</p> <p>The population is made up of predominantly white people; the area has not seen a large influx of migrant workers due to the lack of large industrial employment in the area.</p> <p>As the Sector Inspector I do not have plans to increase the number of community engagement sites until the finalisation of the Neighbourhood review in relation to Neighbourhood Beat Managers (NBM'S). Instead we will continue with our current set meetings and introduce our staff to local established events such as coffee mornings and pre arranged public meetings.</p> <p>Crime is relatively low, over the past three years the Sector has performed well against neighbouring Sectors producing the leading brought to justice outcomes in the BCU and best in Force last year. At the time of writing this report we are seeing a Crime Reduction of 15.1% from last year's statistics.</p> <p>Public Satisfaction is at 84.1%</p> <p>The reduced staff levels of 30 response PC's will create five Sections of six officers. These will be distributed across the Sector to provide optimum cover. Launceston X 2, Bude X 2, Callington X 1 and Camelford X 1. The Stations will be staffed over a 24 hour period with reduced hour coverage at Callington and Camelford dependant on the demand after 02.00 hours when staff may be deployed to Launceston and Bude, both areas have night clubs, which close at 03.00 hours.</p>
1.1	Have Your Say Meetings	<p>The Launceston sector has clearly identified that the most effective way of engaging in an inclusive manner is by way of small regular localised surgeries. These take place at various locations whereby neighbourhood staff link in with pre arranged local public gatherings. This engages with a wide demographic of the population. This affords those attending an opportunity to identify and forge links with a local officer.</p>

Current examples of these include:

Launceston Town:

Town Centre Friday market

Royal British Legion every other Wednesday

Cornwall Council Tourist Information Centre every 3rd Thursday of the Month

Launceston Youth project bi weekly.

Town Council meetings when required.

Launceston Rural:

Yeolmbridge residents every Tuesday

Trebulet community meeting last Wednesday of every month.

Langore residents every other Sunday

South Petherwin residents last Monday of the month.

Polyphant residents first Wednesday of the month.

Bude

Week St Mary Coffee Pot every Monday

Kilkhampston Bingo Monday night

Week ST Mary Parish Council Meeting

		<p>Marhamchurch Parish Council Meeting</p> <p>Parent Toddler Group every Tuesday morning</p> <p>Gateway Youth Centre</p> <p>Callington</p> <p>Callington has been operating for some time with limited N/Hood officers due to staffing issues. The one PCSO has regular contact on a weekly basis with the Housing Team, Tesco store shoplifting, Parish Council members and Callington Town Council. Additional resources are being deployed to Callington in the New Year as part of the Sector re structure</p> <p>Camelford</p> <p>Camelford follows a similar pattern to Callington, working with 2 PCSO instead of the allocated 3. This has limited their service to the community as the geography of the area does not lend itself to regular planned events.</p> <p>Help the aged coffee morning attended weekly</p> <p>The Methodist church hold a coffee morning weekly</p> <p>Tintagel and Old Boscastle will need some thought as Police Surgeries have been avoided as the general public felt it would be too obvious who is attending and providing the Police with Intelligence</p> <p>As part of our Neighbourhood strategy we are developing a more thorough local schools and local retail outlet links.</p>
1.2	Front Office	There are currently Front Office facilities only at Launceston and Bude. Both offices will close from 1 st November 2014

2.0	Website	We are active in the management of our Sector site, however the new Web Site and update process will be delivered in the next 4 weeks
2.1	D&C Website	Team details are accessible on the Devon and Cornwall Website
3.0	Social Media	All stations within the Sector have an active local Face Book site. We are reviewing how we can improve the site with reduced staff as we see this as a valuable communication portal.
3.1	Twitter	None
4.0	Media- Publications All contact with the media should be recorded on the Media Contact Register: Media Contact Register	When required we have close working relationships with the Bude and Stratton Post and the Western Morning news. We have set slots we can access when required to update the public about changes within our Service or information requests..
5.0	Media- TV & Radio All contact with the media should be recorded on the Media Contact Register: Media Contact Register	Limited contact with the radio and TV as this is an As and When Required tool used by both parties.

6.0	Crime Prevention Events/ Awareness Days	We do engagements within the schools based around CEOP, to reduce vulnerability and prevention advice.
7.0	Educational Establishments (young people)	As above and as stated this is a key priority for the Sector. Our final School plan for the Sector will be discussed at TIM's and published to the Sector by the NH/Team as Response will be involved in this area to show a different perspective of Police work.
7.1	Primary Schools	Linked to the above but expanded to Scout and Brownie style organisations.
7.2	Secondary Schools	As above
7.3	College/ HE	N/A
7.4	University	N/A
7.5	Safer Schools Partnerships	The LPA PC Dave Thompson the LPA YIO has regular contact with all local schools paying particular attention to safeguarding issues. Regular seasonal activities are also catered for ie Halloween / Guy Fawkes etc. Regular engagement with YOT
7.6	Secure Accommodation	N/A
8.0	Young People 10-24 yrs	As listed above
8.1	Youth Clubs/ Sport	As listed above
8.2	Community Centres	Community Centre visited by Town PC and PCSO
8.3	Police Cadets	Large Cadet contingent run by PS Aaron Ward and supported by PCSO SMITH actively engaged with Country shows and Carnivals across the Sector if required

9.0	BME Groups	Through PCSO and the Diversity Team within the LPA we hold regular Surgeries with the Migrant workers but there is no crime trend or Racial problem within the Sector attributed to migrant workers or other Divers members of the community.
9.1	Travellers	N/A
10.0	Language Schools	N/A
11.0	Religious Groups	Within the Sector we do have strong links with different church groups such as the Launceston Skate Park, Bude and Launceston Street Pastors and the Sector Chaplin.
12.0	Hard to reach groups	This is a Rural Sector with large expanses of Farm and Moorland area. The contact is via the NHW system and PCSO, we are limited by the lack of vehicles designated to the Sector and the poor public transport
12.1	Homeless	We have very strong links with housing but we do not have a homeless problem within the community. Each case is dealt with on its own merit as it is raised so infrequently.
12.2	Vulnerable persons	We have Highlight Boards in each of the Stations with the name, address and rational behind the vulnerability of community members. This is reviewed with action plans (PSP) within TIM's.
13.0	Retail/ Commerce	Bude and Launceston have a Chamber of Commerce, Bude felt they did not require a Police presence at their meetings. Shop Watch is very active in the Sector. We do not suffer large retail theft but it is an offence type we regularly discuss at TIM's
13.1	Private Security Personnel	All door staff working at local pubs and clubs are checked for registration regularly
13.2	Licensing	Regular licensed premises visits take place and followed up with L10 documents. Strict control on licensed premises are key to our Sector plan and are regularly discussed in TIM's
14.0	Community Intelligence (eg promoting	Intel gathered on a daily basis by NBM PCSO and regularly promotes crime stoppers. This goes in hand with Face

	Crimestoppers)	to Face contact and engagement with partner agencies.
15.0	Partnership Contacts	We have a strong link to the Parish Councils as discussed throughout this document
15.1	KIN (Key Individuals Network)	N/A in the KIN format but we do recognise specific people within the Sector communities as being vital to our service delivery such as Head Teachers, Council members, Landlords and Chair persons of organisations
16.0	Councillors	There is regular contact with Councillors across the Sector.
17.0	Community Messaging	Community Messaging used when required
18.0	Community Watches	We are in the process of re establishing the NHW with the NHW coordinator. This is proving problematic due to IT issues that we hope to resolve ASAP. Currently there is a very limited flow of information both sides
19.0	Community Groups/ Residents Associations	As above, when we are requested if duties and staff are readily available.
19.1	Parish Councils, notice boards and newsletters.	As above, Due to the remoteness of the communities some Parish Council members may well sit on two Parish Councils allowing more frequent contact with their members.
20.0	Organised events:	The NH/Team alter shifts and attend pre planned events such as Carnivals and Police the Low Risk events without sworn staff presence